

# HEART OF ENGLAND NHS FOUNDATION TRUST QUALITY ACCOUNT 2010 – 2011

## CORROBORATING STATEMENT FROM NHS BIRMINGHAM EAST AND NORTH – LEAD COMMISSIONING PCT

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NHS Birmingham East and North (NHS BEN), in its role as Lead Commissioner in respect of services delivered by the Heart of England NHS Foundation Trust (HEFT) is pleased to review and to comment about this Quality Account. A key priority of NHS BEN is to ensure high quality safe services for the population it serves. This corroborating statement about the HEFT Quality Account is an important statement to the public about our views of the quality of services provided by the Trust.

NHS BEN and its Commissioning partners fulfil a remit of quality assurance and improvement and holds HEFT to account for the quality of services delivered. Members of the group formally review and discuss each month, without limitation, any issues or concerns relating to the quality and safety of care.

The data provided in this Quality Account is consistent with that supplied to and reviewed by the Clinical Quality Review Group during the year. In addition it should be noted that NHS BEN and Associate Commissioners are working closely with HEFT to ensure the implementation of recommendations and requirements for improvement in a number of specified areas of concern about the quality and safety of services. We will continue to monitor progress against a range of indicators including those relating to staffing, patient experience and delays within care in order to ensure improvements in these areas.



Dr Doug Wulff  
Medical Director