

Freedom of Information Request: 0016

Alert title	Alert reference	Issue date	Completion deadline date	Status at 4 February 2019
Resources to support safer care for patients at risk of autonomic dysreflexia	NHS/PSA/RE/2018/005	25-Jul-2018	25-Jan-2019	ASSESSING RELEVANCE

Under this FOI request we would like you to provide us with the following information, with dates and details (e.g., committee minutes, emails and other documents) concerning the following:

- 1. What action the Trust has taken to implement the Alert guidance by the completion deadline?**

Bowel and colorectal teams were contacted at Queen Elizabeth, Heartlands, Good Hope and Solihull and community, meetings were held to discuss the requirements of the alert. Meetings were also held with the Director of Nursing and one of the Head Nurses and a plan was put in place to update and adopt Queen Elizabeth site Clinical Guidelines at Heartlands Good Hope and Solihull hospital sites and Solihull community. Local education and training provision for interventional bowel management were reviewed. Trust wide communications have been issued on key messages in the alert, the updated Trust guidelines, the key guideline points including how to identify staff who can provide DRF and the patient's video has also been shared.

Please see attached guidelines and communications.

- 2. Why implementation of the Alert guidance has not occurred by the completion deadline?**

It has taken sometime to align clinical guidelines across all Trust sites. These have now been completed but the approval of formal closure of the alert requires sign off at a number of Trust Committees.

- 3. When will Trust signal full compliance with the Alert guidance?**

The Trust's peak Quality and Safety committee has yet to give final approval for the alert once they have received sufficient assurance it will be closed. The Trust is not in a position to provide the exact date.

- 4. Have any patient safety incidents concerning the topic of the non-compliant Alert been reported in your trust since the Alert was published?**

No incidents concerning the topic of the non-compliant Alert have been reported.

5. How will the process be improved in the future to ensure that Patient Safety Alerts will be implemented by the completion deadline?

A new process for NHS Patient Safety Alerts is being implemented at the Trust to ensure that Trust committees have increased visibility of the alerts. This process will also support commissioning and closure by the senior executive team.