

## Freedom of Information Request: 0304 2019/20

Would you be able to clarify the role that Scribe Tech from Bangalore has with the Trust? Although the FOI says the Trust hasn't contracted any transcribing services outside of the EU, Scribe Tech's website lists the Trust as a customer as shown in the attachment.



We currently contract transcription services from Scribetech, a UK-owned and registered company, with head office and technology centre in the UK and transcription centre in Bangalore, India.