

Freedom of Information Request: 0351 2019/20

Please can you tell me how many violent incidents against staff at the trust's A&E departments have been recorded each year over the past five years.

Please include the nature of the violence (e.g. verbal, physical), whether the police were called and what action was taken against the perpetrator.

It is likely that the Trust does hold all the information you have requested however we are withholding some of this information for the reasons given below.

We estimate that compliance with your request would exceed the appropriate costs limit (currently £450) under Section 12 of the Freedom of information Act 2000. The appropriate limit would be exceeded if it would require more than 18 hours work, which in this case 18 hours would likely to be exceeded as this information is not readily available and summarised; we would need to read through each individual incident report to confirm whether the police were called and to note what action was taken against the perpetrator. We have completed a sampling exercise and estimate that to provide this information it would approximately 5 minutes per incident to gather the information, to do this for 410 incidents would be in excess of the 18 hour limit.

UHB total: 410 violent incidents against staff at the trust's A&E departments

Please note we have included incidents up to 5 years old starting from November 1st 2014

2019: 114

Harassment	11
Physical assault (no injury)	25
Physical assault (with injury)	20
Racial/ Sexual/ Homophobic/ Transgender Harassment	1
Verbal aggression/ Aggressive behaviour	57

2018: 90

Harassment	1
Inappropriate behavior	14
Physical assault (no injury)	15
Physical assault (with injury)	9
Unintentional physical assault	14
Verbal aggression/ Aggressive behaviour	37

2017: 96

Inappropriate behavior	19
Physical assault (no injury)	10
Physical assault (with injury)	3
Unintentional physical assault	25
Verbal aggression/ Aggressive behaviour	39

2016: 50

Physical assault (no injury)	5	
Physical assault (with injury)	3	
Unintentional physical assault	20	
Verbal aggression/ Aggressive behaviour		22

2015: 57

Physical assault (no injury)	11	
Physical assault (with injury)	5	
Unintentional physical assault	24	
Verbal aggression/ Aggressive behaviour		17

2014: 3

Unintentional physical assault	2	
Verbal aggression/ Aggressive behaviour		1