

**Freedom of Information Request: 0451 2019/20**

**I would like information about the provider of pharmacy services to the hospitals in your trust.**

**Could you please provide the following information, by hospital:**

- 1. Are the pharmacy services in-house or outsourced? (proceed to Section I if in-house and Section II if outsourced). If part of the services are in-house (tendered through the Department of Health / NHS frameworks) and part outsourced (for example for outpatients), please answer both parts.**  
On two of our sites out-patient services are provided by a wholly owned subsidiary plus on one site discharge services are provided via a wholly owned subsidiary. All other services are provided in-house including out-patients on two of our sites. (We have 4 sites)
- 2. Who are your suppliers for:**
  - 2.1 Clozapine (antipsychotic)** - Britannia Pharmaceuticals / Leyden Delta BV / Mylan UK
  - 2.2. Fluoxetine (antidepressant)** – Morningside / Strides Shasun / Mercury
  - 2.3. Lithium carbonate (anticonvulsant)** – Sanofi / Teofarma

**Section I – in-house pharmacy**

- 1. Did the trust tender through the Department of Health's Commercial Medicines Unit (CMU)?** Yes
  - a. If not, tendered through CMU:** Not Applicable
    - i. How did the trust / hospital tender?**
    - ii. Who applied to fill the tender?**
    - iii. What were the tender criteria?**
    - iv. Why was the chosen supplier awarded the contract?**
    - v. Is the chosen supplier the trust's de-facto supplier?**
    - vi. What is the annual cost of the contract?**
  - b. If tendered through CMU:**
    - i. How many suppliers are engaged with the hospitals to provide pharmaceuticals?**
    - ii. On average, what discounts does the supplier offer vs. the retail price?**

We do not hold this information, please contact the CMU for further information at [PharmacyDataAnalyst@cmu.nhs.uk](mailto:PharmacyDataAnalyst@cmu.nhs.uk)
- 2. Delivery of pharmaceuticals:**
  - a. How often do you get deliveries from pharmaceutical suppliers?**

Twice daily from wholesalers, daily deliveries from other suppliers and manufacturers as required
  - b. Is the delivery a fixed amount of each contracted drug or is it based on the hospital's stock of the drug i.e. more frequently used drugs are delivered in larger quantities and more frequently by the supplier?**

Re-order levels and quantities are set dependant on usage for the majority of items, when the stock level drops below the re-order level the re-order quantity is

ordered from the supplier. Some products do not have a set re-order level and quantity as they may have a short expiry, be high cost or have a special order requirement. These products are ordered as required.

**c. Is the stock of each drug monitored manually on an Excel sheet or electronically via a specialised software?**

Specialist software

**i. If monitored by specialist software, who is the provider of said software?**

Sage / JAC

**3. Current provider:**

**a. Has / have the current providers always been the suppliers of pharmaceuticals for the hospital for more than 3 years?**

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**i. If not, who was the previous supplier?**

**ii. Why were the old supplier's contract not renewed?**

**Section II – Outsourced pharmacy**

**1. Current provider:**

**a. Who is the current provider of your outsourced pharmacy services?**

Pharmacy@QEHB Ltd

**b. Are they the de-facto provider for all pharmaceutical needs? If not, could you list the other providers?**

No, they only provide out-patient services at QEHB and BHH plus discharge services at QEHB. All other pharmacy services on-site are provided in-house by the Trust

**c. How did the hospital contract the current provider?**

**i. What is the duration of the contract?**

It is a wholly owned subsidiary so the contract is renewed every 5 years

**ii. What were the key terms of the contract that the supplier had to meet?**

Patient experience

Performance against Key Performance Indicator

**iii. How many suppliers applied for the contract?**

Not Applicable – we did not need to tender

**iv. Has / have the current providers always been the suppliers of pharmaceuticals for the hospital for more than 3 years?**

Yes

**1. If not, who was the previous supplier?** Not Applicable

**2. Why were the old supplier's contract not renewed?** Not Applicable

**d. On average, what discounts does the supplier offer vs. the retail price?**

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**e. How often do you get deliveries from pharmaceutical suppliers?**

Twice daily from wholesalers, daily deliveries from other suppliers and manufacturers as required

**f. Is the delivery a fixed amount of each contracted drug or is it based on the hospital's stock of the drug i.e. more frequently used drugs are delivered in larger quantities and more frequently by the supplier?**

Re-order levels and quantities are set dependant on usage for the majority of items, when the stock level drops below the re-order level the re-order quantity is ordered from the supplier. Some products do not have a set re-order level and quantity as they may have a short expiry, be high cost or have a special order requirement. These products are ordered as required

**g. Is the stock of each drug monitored manually on an Excel sheet or electronically via a specialised software?** Specialised software

**i. If monitored by specialist software, who is the provider of said software?**

Sage / JAC / Positive Solutions Ltd