Freedom of Information Request: 0470 2019/20

1. **Does your organisation use a dedicated lone worker device?**
   Yes

2. **If your organisation does not use dedicated lone worker devices, what alternatives do you use?**
   Not Applicable

3. **Is your organisation's lone worker device reliant upon a sim card for reporting?**
   Yes

4. **How many lone worker devices does your organisation have?**
   168 devices

5. **Does your lone worker device feature in-house tracking or is tracking conducted by the service provider.**
   Yes, by the service provider

6. **Of your devices how many have been utilised in the last(this does not include solely being powered on);**

   a) **6 months as verified by your service provider** 00 **devices**
   b) **12 months as verified by your service provider** 01 **devices**
   c) **18 months as verified by your service provider** 01 **devices**
   d) **24 months or more as verified by your service provider** 01 **devices**

7. **Is competence in using the lone worker device included in your lone worker's risk assessment?**
   Yes

8. **Does the security department hold responsibility for the management of lone worker devices in your organisation?**
   No

9. **Does your organisation carry out an annual physical inspection of the lone worker devices?**
   No

10. **Is your security department responsible for conducting in-house training for lone workers that includes lone worker devices?**
    No

11. **What are the key areas that your lone worker training focuses upon?**
    Safety

12. **What instructions are your lone workers given in the event that their device does not function?**
    Contact the supplier