

Freedom of Information Request: 0649

University Hospitals Birmingham NHS Foundation Trust (UHB) completed a merger by acquisition of Heart of England NHS Foundation Trust (HEFT) on 1st April 2018. Due to historical differences in data collection/reporting across UHB and the former Heart of England NHS Foundation Trust this response has been provided by hospital site.

1. Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?

Yes.

2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?

Datix.

3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?

Yes.

4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?

Risk management.

Complaints.

Queen Elizabeth Hospital Birmingham

5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?

Please see attached.

6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

Please see attached.

Heartlands, Good Hope and Solihull Hospital

5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?

£40,740

6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

2017/18 - £40,740 2016/17 - £38,800 2015/16 - £36,953 2014/15 - £27,855 2013/14 - £26,529