

Freedom of Information Request: 0788

- **How many exception reports were submitted between September 2017 and September 2018?** Please see attached spreadsheet.
 - **How many exception reports resulted in Time Off In Lieu being given?**

Please see attached spreadsheet.
 - **How many hours of TOIL were undertaken?**

Please see attached spreadsheet.
 - **How many exception reports resulted in payment for extra hours?**

Please see attached spreadsheet.
 - **How many fines were issued and what was the total value of the fines?**

Queen Elizabeth Hospital Birmingham – 2 GSW fines - £2,892.79.

Heartlands, Good Hope, and Solihull Hospitals - unknown
 - **How many reports were escalated to level 1, level 2 and level 3?**

Please see attached spreadsheet.
 - **How many reports led to service or rostering changes?**

Please see attached spreadsheet.
- **Please provide a copy of your exception reporting policy and/or guidance.**

Please see attached policy.
- **Please provide a copy of the most recent guardian of safe working hours report to the board.**

Please see attached quarterly report.
- **What is the audit process for exception report fines?**
Manual.