**Information Request under the Freedom of Information Act 2000**

**Under the Freedom of Information Act 2000, can you please provide details on the following?**

**Organisation Name: Heart of England NHS Foundation Trust**

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| **Question** | **Answer** |
| How many Full Time Employees do you have? | **Average 2015-16 10,215 WTE per annual accounts** |
| How many locations do you have? | **25 inclusive of Community Properties** |
| Please confirm if you are in contract for a managed print service. | **Yes** |
| Does this include Multi-Functional Devices (MFDs) and printers? | **Yes** |
| Please confirm contract number and dates. | **Trust wide contract 2010-2016** |
| Please confirm who the contract was awarded to. | **Danwood** |
| Please confirm the name of the employee that is responsible for the management of the printer estate for your organisation. | **Deputy Finance Director manages current contract.** |
| Please confirm if you currently reclaim the VAT on the managed service contract | **Yes** |
| Please confirm if you intend to go out to tender next time or call off an existing framework. If so, which one? | **Future procurement decisions under review.** |
| How many MFDs do you have? | **Circa 250** |
| What is the annual spend on MFDs – including lease costs, consumables, costs per click and service charges? | **Not Split out. Charge per page** |
| How many printers do you have? | **Circa 1500** |
| What is the annual spend on printers – including lease costs, consumables, costs per click and service charges? | **Circa £1.5 M** |
| Please confirm the annual volumes of mono and colour prints. | **55 Million Mono 4 Million Colour** |
| How much time a month does the IT team spend on printer queries from end users? | **ICT helps only log call and pass directly to Danwood** |
| Do you have any mobile print capabilities? | **No** |
| Do you have any secure print capabilities? | **Yes** |
| What print management software do you use across the organisation? | **SafeCom and MXP system** |