

FOI REQUEST NUMBER: 5344

I would like to request the following breakdown of the NHS Trust's hardware maintenance and costs:

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?

I would also request the name of the person/s in your organisation responsible for the maintenance support contracts. - Didier Meert

Rack mounted servers	Dell	Warranty Packs (3yr 2yr – 1yr)	£15K per annum -	Dell/Daisy
Blade servers:	Cisco	Warranty packs bundled with the storage platform – Dec 2017	£127K/annum-	CDW
Storage: Netapp		Warranty packs bundled with Blade servers – Dec 2017 See Above	Dec 2017 – see above -	CDW
Tape library	IBM	end date	£1900 per annum-	Daisy
Network switches:	Cisco	08/2020	£240K per annum which includes certain service wraps on top of break/fix services –	Virgin Media Business

In relation to the model numbers or level of SLA or volume of kit in place the trust does hold this information; however we are withholding it under Section 31 (3) of The Freedom of Information Act as the disclosure could prejudice the prevention or detection of crime. There is therefore significant public interest in not providing this information.

