FOI REQUEST NUMBER: 5779

1. Who is responsible for the security monitoring of your IT networks?

 IT Networks are managed in-house by our ICT Department

2. How many times, if any, have you suffered a breach in the last three years as a result of unpatched or outdated software?

The only incident has been the WannaCRY, however, HEFT clinical services were not significantly affected by the virus. Some Community Sites were affected with some computers unavailable.

3. Have you suffered any downtime as a result of any IT security issues in the last three years, if so which parts of your IT infrastructure were down and for approximately how long?

- During the WannaCRY incident email's with attachments were blocked for the afternoon, and reinstated on the evening of the 12th May. The link between HEFT and the Community sites were disconnected, so no infected PC's from the Community could connect to the site, for this reason, some GP surgeries could not access clinical letters through Electronic Document Transfer (Docman).

- In 2017 an unauthorised device was plugged into a network point and disrupted two wards. The wards were up and running within two hours.