

SAME SEX ACCOMMODATION ACTION PLAN 2012

	Activity	Progress March 2012
Background	<p><i>Same-sex accommodation: your privacy, our responsibility</i> is an initiative launched by the Department of Health (DH) in January 2009 to provide clearer guidance on the provision of same sex accommodation. Performance measures and reporting on same-sex accommodation policies and procedures are part of contract agreements with primary care trusts (PCTs) since 2010.</p>	<p>Declared compliance March 2011 – Declaration accessible via Heart of England NHS Foundation Trust Internet Site</p> <p>During 2011 capacity issues at GHH highlighted the fact that AMU is a 50/50 male and female split that does not meet the demand for female beds in AMU. Senior site management team found a solution to the capacity and flow issues on the GHH site with minor estates work and use of the new CDU in Emergency Department. No further breaches reported.</p>
Policy	<p>Single Sex Accommodation Policy and Escalation Flowcharts, SOPs available on Intranet</p>	<p>Policy remains the same and monitoring is conducted through the Trust IR1 incident reporting system. All breaches thoroughly investigated. Any breaches reported to Trust Board on a monthly basis. No breaches reported during Q3 and Q4.</p> <p>All ward refurbishments and new builds will take into account the need to provide more single sex /flexible accommodation.</p> <p>Endoscopy unit at GHH reconfigured to improve Privacy and dignity and new standing operating procedure in place.</p>
Patient Experience	<p>Patient Feedback via Metrics, complaints and PALs – no complaints or incidents 2011/12</p>	<p>500 patients asked every month 'Has a patient of the opposite sex slept in this area overnight?' 99% - 100% answer NO to this question since July 2011.</p>
Reporting	<p>IR1 exception reports received directly by Corporate Nursing for follow up and investigation. Escalation plans monitored via Bed managers to prevent breaches occurring.</p>	<p>No breaches reported for past 6 months. Initially during Q1 2011 breaches occurring due to capacity issues when Critical Care patients needed repatriation to a suitable Ward and bed space. New escalation plan agreed with Bed managers and clear time targets set – no breaches reported since.</p> <p>No PALs concern received.</p> <p>Senior management team walk rounds to identify any issues – none identified.</p>