

## **Your First appointment at the 2 week wait urology clinic**

**If you decide not to attend this appointment please contact us on 0121 424 5000 so that we can give the appointment to someone else.**

Your GP has asked us to see you within 2 weeks because he/she thinks that your symptoms may possibly be due to urological cancer. So please make every effort to attend for everyone's peace of mind.

### **What will happen at this appointment?**

In the clinic the doctor will ask you questions about your complaint. The doctor will then carry out a physical examination which MAY include an examination of your genitalia and back passage.

Blood tests and urine tests may also be done at the appointment.

Other tests to include x-rays may need to be done at a later date but these will be explained to you at your consultation.

### **What happens next?**

Once you have had your investigations you may be given another appointment to come back to see the doctor to discuss the results and any treatment that may be necessary.

Sometimes you doctor will write to you and your GP about the result when no further appointment is required.

### **Our commitment to confidentiality**

We keep personal and clinical information about you to ensure you receive appropriate care and treatment. Everyone working in the NHS has a legal duty to keep information about you confidential.

We will share information with other parts of the NHS to support your healthcare needs, and we will inform your GP of your progress unless you ask us not to. If we need to share information that identifies you with other organisations we will ask for your consent. You can help us by pointing out any information in your records which is wrong or needs updating.

**Dear Patient**

We welcome your views on what you liked and suggestions for how things could be improved at this hospital. If you would like to tell us and others about your experience please make your comments through one of the following sites:

- NHS Choice:- [www.nhs.uk](http://www.nhs.uk)
- Patient Opinion:- [www.patientopinion.org.uk](http://www.patientopinion.org.uk)
- I want great care:- [www.iwantgreatcare.org](http://www.iwantgreatcare.org) (Here you can leave feedback about your doctor)

Be helpful and respectful: think about what people might want to know about this hospital or how your experiences might benefit others. Remember your words must be polite and respectful, and you cannot name individuals on the NHS Choice or Patient Opinion sites.

**If you have any questions you may want to ask about your condition or treatment, or anything you do not understand or wish to know more about, write them down and your doctor will be more than happy to try and answer them for you.**

