

## Solihull Community Children's Services

<b>Name of service</b>	Community Paediatrics	
<b>Service manager</b>	Dr Alan Stanton	
<b>Contact details</b>	Community Paediatrics, Heart of England Foundation NHS Trust 3rdFloor, Friars Gate 1011 Stratford Road Solihull B90 4BN	<b>Tel:</b> 0121 746 4476  <b>Email:</b> Lisa.Ward@heartofengland.nhs.uk
<b>Hours of operation</b>	Monday to Friday, 9-5pm, as well as out of hours on call for some child protection issues	

### What do Community Paediatricians do?

Community Paediatricians are doctors who specialize in developmental, behavioural and social difficulties of children. The conditions assessed and treated by Community Paediatricians include:

- Communication/Interaction disorder/Autistic Spectrum Disorder
- Global/Developmental Delay
- Neurodevelopment disorders such as Cerebral Palsy
- A variety of syndromes
- Microcephaly/Macrocephaly (small or large head)
- Gross motor delay
- Metabolic disorders
- Speech and Language concerns
- Attention Deficit Hyperactivity Disorder
- Dyspraxia

This list of conditions is not exhaustive. Some conditions may require support from other specialist services, and community Paediatricians will often work as part of a multi- disciplinary team.

We also carry out:

- Medical examination of children in cases of suspected child abuse or neglect, and rapid response provision following an unexpected child death
- Medical assessment of Special Educational Needs
- Management of Complex healthcare needs and Palliative care services in conjunction with children's community nursing team

We provide medical oversight of:

- Other vulnerable children including children in need, looked after children, trafficked, refugee and asylum seeking children.
- Behavioural paediatrics, including impaired continence
- Audiology
- Children with longstanding illness, including those with complex health needs
- Visual Impairment/Hearing Impairment/Multi-Sensory Impairment
- Children identified through the Healthy Child Programme as needing specialist skills, advice and treatment.
- Immunisation advice

**Please note we do not provide an emergency service for children with acute illnesses.**

Can your child receive support from the service?	We accept referrals of children from birth to 17th Birthday for most services, (extended to 19th Birthday for those with Special Educational Needs) registered with a Solihull GP or in a Solihull School as a criterion for most services, or Solihull resident for Looked after child or safeguarding services.
How is a child referred?	Referrals can be made to the Community Paediatrics service by GP's, Health Visitors, School Nurses and in some circumstances school staff or social workers
Time and location of appointments	Most services are available within "office Hours" (Monday to Friday 9 -5) but urgent abuse or child death responses may be performed outside of those times. We work in the following settings: <ul style="list-style-type: none"><li>• Developmental clinics in community health care settings</li></ul>

	<ul style="list-style-type: none"><li>• General paediatric clinics in hospital and community, including behavioural paediatrics</li><li>• Input into meadow centre as appropriate, participating in multi-disciplinary assessments of needs of disabled children by consultants and associate specialist, including assessment of possible autistic spectrum disorder</li><li>• Home visits when necessary</li></ul>
How to complain about anything related to the service you receive	The Community Paediatric Service welcomes feedback about your views and experience of the service. Any concerns should be raised directly with the service manager. Parents/carers are invited to provide additional feedback using the Satisfaction Survey which is sent out to all parents. Heart of England NHS Foundation Trust has a formal complaints procedure – information about this can be found <a href="#">here (hyperlink)</a> .

	<b>Universal</b> <i>This is the support from the service that is available to ALL children in Solihull</i>	<b>Targeted</b> <i>This is the support that is provided by Community Paediatrics for individuals or small groups</i>	<b>Specialist</b> <i>This means the specialist assessment and advice offered to children referred to the service.</i>
<b>Learning/curriculum support</b> This is the support from the service available for teachers and other staff members to adapt the curriculum and environment to make sure your child makes the best possible progress in school			Community paediatricians will liaise as appropriate with schools in respect of health, development or behavioural needs which may impact upon access to the curriculum. This includes, but is not limited to, contribution to formal assessment for EHC plans, and is subject to consent to share information from the parent / carer and where appropriate young person.
<b>Physical and emotional well-being</b>		Targeted immunisation advice to those with problematic histories, working in conjunction with primary care and school nursing service	Our service aims to help every child reach their full potential in terms of health and wellbeing.
<b>Access and inclusion resources</b> These are the practical materials and other resources needed to support your child in school e.g. equipment			Community Paediatricians do not themselves provide equipment or practical resources, but work together with colleagues in allied professions such as

			occupational therapy and physiotherapy to ensure such needs are met
<p><b>School-based training</b> This is the training support available for school staff and others involved in supporting your child</p>			Community Paediatricians provide training for school staff and others in safeguarding children, under the auspices of Solihull Local Safeguarding Children Board
<p><b>Support for families</b> This means the support available to your family in addition to being involved in planning meetings etc.</p>			The carers of children referred to our service are welcome to contact the paediatrician by telephone or (subject to confidentiality) e-mail between clinic appointments to discuss progress and the effectiveness or otherwise of interventions
<p><b>Therapeutic Approaches</b> These are the approaches adopted by the Community Paediatric service</p>			<p>We use a range of therapeutic approaches, in conjunction with other professionals. These include:</p> <ul style="list-style-type: none"> <li>• Use of medicines</li> <li>• Referral for surgical intervention when appropriate</li> <li>• Psychological guidance and support</li> <li>• Signposting to appropriate self help</li> </ul>

			<p>groups or materials</p> <ul style="list-style-type: none"><li>• Supporting therapy staff with medical advice</li><li>• Comprehensive safeguarding planning where appropriate</li></ul>
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